

Jazlyn J

Singapore Citizen, Based in Singapore | (+65) 985766606 | ✉ jzlynj@gmail.com | 🌐 jazlyn.dev

Cloud Architect Apprentice with a dual background in Computing and Global Business. Specialized in the Google Cloud ecosystem, with a focus on Vertex AI and agentic frameworks. Proven ability to architect custom solutions and automation tools. Thrives in collaborative environments, partnering with cross-functional teams such as Principal Architects and Customer Engineers to translate complex requirements into scalable solutions. Actively seeking a role in AI Engineering, Cloud Engineering, or Junior Solutions Architect.

WORK EXPERIENCE

Google Singapore | Singapore

Apr 2025 – Present

Cloud Architect and Technology Apprentice, Customer Engineering, Pre-Sales

- **Selected as 1 of 50 candidates (Top 1.25%)** from over 4,000 applicants for the Skills Ignition SG traineeship, to support the Google Workspace and Chrome Enterprise team.
- **Pioneered the development** of a custom global AI assessment tool, automating manual reviews to save 140+ managerial hours across JAPAC and standardizing performance metrics for the sales organization.
- **Demo-ed to C-suites/CXOs** at the inaugural 'Leaders Exchange', an event that generated \$15.3M+ in sales pipeline and achieved a 100% attendee satisfaction rating.
- **Executive Briefing Center (EBC):** Involved in developing a reusable AI service demo (leveraging ADK, Cloud Run, Gemini Live) for a key client in the Automotive Industry. Demo-ed to CXOs, contributing to business opportunities.
- **Facilitated Discovery Workshops** to capture complex solution requirements and supported pre-sales programs by engaging directly with key clients and partners.
- **Digital Transformation:** Developed an automated technical solution with Apps Script, reducing manual work, achieving a 90% efficiency gain in workflows and a 100% reduction in errors.
- **Received 3 Peer Bonuses** for delivering exceptional support on cross-functional projects outside of core responsibilities.

WeBarre Pte Ltd | Singapore

Apr 2023 – Mar 2025

Studio Manager, Operations & Marketing Assistant

- **Optimized SOPs:** Developed and implemented internal protocols for staff training and policy management, resulting in a 30% reduction in front-desk administrative errors.
- **Managed Workforce:** Optimizing shift allocations for over 30+ staff and instructors to reduce scheduling conflicts and payroll discrepancies by an estimated 90%.
- **Systems Integration:** Optimize class availability on the Zingfit platform to drive a 15% uplift in monthly class bookings.
- **Enhanced Client Experience:** Refined front-of-house procedures through rigorous staff training, directly contributing to a sustained increase in client visits and package renewals.

ShinamonCo (Etsy Marketplace) | Remote

Jan 2021 – Present

Founder & Creative

- **Scaled Global Operations:** Built a digital business from scratch and scaled to 1,000+ sales, managing logistics and digital delivery for customers in 47 countries.
- **Maximized ROI:** Utilized lean startup methodologies to achieve a 4% conversion rate with near-zero startup capital, proving the viability of high-margin digital goods.
- **Drove Traffic & Engagement:** Executed targeted digital marketing and incentive programs, attracting 36,000+ visitors to the storefront.
- **Developed Product Strategy:** Conceptualized and designed over 60 custom products, continuously iterating based on sales data to ensure product-market fit.

Alcassoft, BrandChat | Freelance, Remote

Jun 2019 – Jun 2020

Web User Interface Designer

- **Redesigned Flagship SaaS Solution:** Replaced outdated web architecture with a modern UI, resulting in a 20% uplift in monthly active users (MAU).
- **Aligned Design with Business Goals:** Collaborated with C-level stakeholder(s) to refine value proposition, securing a 95% stakeholder approval rate on initial concepts.
- **Modernized Market Positioning:** Refreshed the digital brand identity to increase credibility, driving a 30% growth in organic engagement on the landing page.
- **Systematised Asset Creation:** Developed a comprehensive style guide and asset library, ensuring 100% visual consistency across web and social channels.

Land Transport Authority | Singapore

Feb 2018 – Jul 2018

User Experience Assistant & Designer

- **Spearheaded Visual Communications:** Designed promotional posters and executive decks, increasing internal engagement with corporate initiatives by an estimated 15%.
- **Media Production:** Involved in on-site filming and managed video editing for Town Hall, ensuring consistent communication flow to the entire LTA workforce.
- **Cross-Functional Agility:** Pivoted between technical and creative roles to support 3 major operational pillars, ensuring no bottlenecks in event delivery.

TECHNICAL SKILLS

Cloud - Google Cloud Platform (Vertex AI, GKE, Cloud Functions)

AI & Agentic Frameworks - LLMs (Gemini), NGA, ADK, Agent Builder, Dialogflow CX

Automation & Transformation - Python, AppsScript

Analytics - BigQuery, Power BI, Looker Studio,

Frontend - HTML/CSS, React, Java, JavaScript, TypeScript

CERTIFICATIONS

IBM AI Engineering Professional Certificate

Expected April 2026

Google Cloud Professional Machine Learning Engineer

Expected Mar 2026

Google Cloud Generative AI Leader

Nov 2025

Google Cloud Professional Cloud Architect

July 2025

Heicoders Academy SE100: Responsive Web Development

Nov 2024

EDUCATION

• National Technological University (NTU)

Bachelor of Technology in Computing, Part-Time

Aug 2025 – Expected 2030

• Coventry University

Bachelor of Arts (Honours) in Global Business, Part-Time

Aug 2025 – Expected May 2026

• Singapore Polytechnic (SP)

Diploma in Business Innovation & Design

May 2019