

Jazlyn J

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Cloud Architect Apprentice specializing in Google Cloud (Vertex AI, agentic frameworks) with a dual background in Computing and Global Business. Transitioning from a foundational career in Accountancy, I combine rigorous analytical precision with technical expertise to architect custom tools. Proven ability to deliver scalable, cost-efficient solutions while thriving in collaborative, cross-functional environments. Actively seeking a role in Cloud Engineering or Forward Deployment.

WORK EXPERIENCE

Google Singapore | Singapore

Apr 2025 – Present

Cloud Architect and Technology Apprentice, Customer Engineering, Pre-Sales

- **Selected as 1 of 50 candidates (Top 1.25%)** from over 4,000 applicants for the Skills Ignition SG traineeship, hosted in the Google Workspace and Platform & Devices team.
- **Demo-ed to C-suites/CXOs** at the inaugural 'Leaders Exchange', an event that generated \$15.3M+ in sales pipeline and achieved a 100% attendee satisfaction rating.
- **Facilitated Discovery Workshops** to capture complex solution requirements and supported pre-sales programs by engaging directly with key clients and partners. Created and conducted Hands-On Labs for customers too.
- **Received 3 Peer Bonuses** for delivering exceptional support on cross-functional projects outside of core responsibilities.

~ Key Technical Projects ~

- **Project Synapse:** Pioneered the development of a custom global AI assessment tool (leveraging Workspace Orchestration Tools), automating manual reviews to save 140+ managerial hours across JAPAC and standardizing performance metrics for the sales organization.
- **Project Firefly:** Master-to-Multi-Sheet sync tool built with Apps Script, that automates data distribution to specific spreadsheets, removing manual work, saving 20+ hours of work weekly, achieving a 90% efficiency gain in workflows and a 100% reduction in errors.
- **Automotive Agent:** Built a reusable AI Agent on Google Cloud Run to power next-gen systems. Leveraged Gemini Live for low-latency natural language understanding, enabling complex, multi-turn intents for point-of-interest (POI) recommendations and transactional booking. Demo-ed to CXOs during an Executive Briefing Center, contributing to business opportunities
- **Investment Approval Flow:** Event-driven approval pipeline built on AppSheet, featuring conditional routing logic and state management to replace manual email dependency, allowing 100% auditability by replacing unstructured emails with structured database

WeBarre Pte Ltd | Singapore

Apr 2023 – Mar 2025

Studio Manager, Operations & Marketing Assistant

- **Optimized SOPs:** Developed and implemented internal protocols for staff training and policy management, resulting in a 30% reduction in front-desk administrative errors.
- **Managed Workforce:** Optimizing shift allocations for over 30+ staff and instructors to reduce scheduling conflicts and payroll discrepancies by an estimated 90%.
- **Systems Integration:** Optimize class availability on the Zingfit platform to drive a 15% uplift in monthly class bookings.
- **Enhanced Client Experience:** Refined front-of-house procedures through rigorous staff training, directly contributing to a sustained increase in client visits and package renewals.

ShinamonCo (Etsy Marketplace) | Remote

Jan 2021 – Present

Founder & Creative

- **Scaled Global Operations:** Built a digital business from scratch and scaled to 1,000+ sales, managing logistics and digital delivery for customers in 47 countries.
- **Maximized ROI:** Achieved a 4% conversion rate (above average) with near-zero startup capital, proving the viability of high-margin digital goods.
- **Drove Traffic & Engagement:** Executed targeted digital marketing and incentive programs, attracting 36,000+ visitors to the storefront.
- **Developed Product Strategy:** Conceptualized and designed over 60 custom products, continuously iterating based on sales data to ensure product-market fit.

Alcassoft, BrandChat | Freelance, Remote

Jun 2019 – Jun 2020

Web User Interface Designer

- **Redesigned Flagship Web:** Replaced outdated web architecture with a modern UI, resulting in a 20% uplift in monthly active users (MAU).
- **Aligned Design with Business Goals:** Collaborated with C-level stakeholder(s) to refine value proposition, securing a 95% stakeholder approval rate on initial concepts.
- **Modernized Market Positioning:** Refreshed the digital brand identity to increase credibility, driving a 30% growth in organic engagement on the landing page.
- **Systematised Asset Creation:** Developed a comprehensive style guide and asset library, ensuring 100% visual consistency across web and social channels.

PROJECTS

- **Internship Placement Management System (NTU):** Modular Java app architected with SOLID principles and a decoupled service layer, utilizing polymorphism to orchestrate role-based authentication and concurrent slot management, reducing administrative workload by ~70% by automating the matching and status update process
- **Cook with AI (Vibe-Coding Hackathon):** Placed 4th out of 12 teams. Vibe-coded a webapp that uses AI to identify ingredients from user images and generate real-time recipe suggestions and has a step by step checklist guide to help users while cooking.

TECHNICAL SKILLS

Cloud - Google Cloud Platform (Vertex AI, GKE, Cloud Functions)

AI & Agentic Frameworks - LLMs (Gemini), NGA, Agent Development Kit (ADK), Dialogflow CX

Automation & Transformation - Python, AppsScript, Workspace Studio

Analytics - BigQuery, Looker Studio

Frontend - HTML/CSS, React, Java, JavaScript, TypeScript

CERTIFICATIONS

IBM AI Engineering Professional Certificate	Expected April 2026
Google Cloud Professional Machine Learning Engineer	Expected Mar 2026
Google Cloud Generative AI Leader	Nov 2025
Google Cloud Professional Cloud Architect	July 2025
Heicoders Academy SE100: Responsive Web Dev	Nov 2024

EDUCATION

- **National Technological University (NTU)** Aug 2025 – Expected 2030
Bachelor of Technology in Computing, Part-Time
- **Coventry University** Aug 2025 – Expected May 2026
Bachelor of Arts (Honours) in Global Business, Part-Time
- **Singapore University of Social Sciences (SUSS)** 2021 – 2023
Bachelor of Accountancy (*Did not complete*)
- **Singapore Polytechnic (SP)** May 2019
Diploma in Business Innovation & Design